

Agenda

Wednesday, May 7, 2003

10:00 am - 4:00 pm	IT Committee Meeting	Missouri Pacific
4:30 pm - 6:30 pm	Registration	Grand Hall
5:30 pm - 7:30 pm	Committee Chair's Reception	Grand Hall

Thursday, May 8, 2003

7:30 am - 10:00 am	Registration	Foyer B
7:30 am - 8:30 am	Continental Breakfast	Regency C
8:00 am - 5:00 pm	Exhibit Hall Open	Regency C
8:00 am - 5:00 pm	Cyber Café Open	Foyer B
8:30 am - 9:00 am	Opening Remarks <i>Rick Beasley, Director Missouri Division of Workforce Development</i>	Regency B
	Presentation of Colors	
	Welcome <i>Joseph L. Driskill, Director Missouri Department of Economic Development Catherine B. Leapheart, President, NASWA & Director Missouri Department of Labor and Industrial Relations</i>	
9:00 am - 10:00 am	Leveraging Innovative IT Concepts to Meet Current and Future Challenges <i>Jack Pellicci, Brigadier General, US Army (Retired) Group Vice-President, Oracle Government, Education & Health</i>	Regency B
10:00 am - 10:15 am	Break	Regency C
10:15 am - 11:15 am	Tight Budgets & Uncertain Political Times: Keeping Technology Projects on Track <i>Ellen Perlman, Staff Writer Governing Magazine</i>	Regency B
11:15 am - 12:15 pm	How to Meet the Scalability Requirements for Managing the World's Most Complex IT Systems <i>Dr. Shaula Alexander Yemini, Founder and President System Management Arts Inc. (SMARTS)</i>	Regency B
12:15 pm - 1:30 pm	Lunch	Aldo's Patio <i>(Weather Permitting)</i>

Thursday, May 8, 2003

1:30 pm - 2:45 pm

Workshops

1) Our Performance Data - The Importance of Getting It Right

Regency A

Nationally, tight budgets and competing program interests have made securing funding for the publicly-funded workforce development system an arduous task. Now, more than ever, painting the right picture for both the legislature and the public is critical. This workshop will discuss existing data validation software - developed under the leadership of USDOL/ETA - which allows for both a validation of data calculations and a validation of the data elements itself. The workshop will offer an overview of the importance of data validation, a demonstration of the free software, and a discussion of the (impending) release of the ETA TEGL on the issue. Moreover, the workshop will be broadcast live via the web (webinar) to interested colleagues around the nation.

*William S. Borden, Senior Fellow
MATHEMATICA, Policy Research Inc.*

*Rick Maher, President, Maher & Maher
CESER Technical Expert*

2) WIA Operating Systems Redux - What We Learned

Burlington

A session of interest to both states in the process of selecting a new system or those making system improvements, this workshop features a panel discussion of various WIA case management systems currently in operation around the nation. Panelists will explore lessons learned during the design and implementation of their systems, as well as, discuss business issues (such as cost benefit analysis, training, reengineering business processes) that emerged in the process. Finally, the workshop will also feature plans for maintenance and future changes.

*Thomas Bynum, Acting Deputy Commissioner
Washington Employment Security Department*

*Eddie Urbine, Executive Director
MACC Consortium*

*Dave McEachern, Acting Deputy Chief Information Officer
Kansas Department of Human Resources*

*Mike Harding, AOSOS Project Director
New York Department of Labor*

*Denise Walden, OSMIS Project Director
Florida Agency for Workforce Innovation*

3) WIA Management Information Systems (MIS) Study

Frisco

Recently, a group of Intergovernmental Organizations (IGO) - including NGA, NACo, Conference of Mayors and NASWA -- commissioned Booz Allen Hamilton to conduct a snapshot study of the WIA MIS. The study, which focused on the state and local MIS practices and systems in PA, OK, WA, and FL, creates a roadmap for all stakeholders for understanding the successes and opportunities for improvement within the WIA programs. The workshop will present the study findings and will also feature a discussion on the implementation of the upcoming common performance measures.

*Neil Ridley, Senior Analyst
National Governors Association, Center for Best Practices*

*Andri Harraslon, Workforce Development Expert
Booz Allen Hamilton, CESER Technical Expert*

*Robin Fernkas, Senior Analyst
U.S. Department of Labor, ETA*

Agenda

Thursday, May 8, 2003

2:45 pm - 3:15 pm Break Regency C/Atrium B

3:15 pm - 4:30 pm Workshops

1) Exploring the O*NET Code Connector: Regency A
Application Developer's Update

This session will explore O*NET's new tool, the O*NET Code Connector and unique new O*NET enhancements systems developers need to know about. The Code Connector is designed to help front line staff in finding correct O*NET-SOC codes quickly and easily, but offers much more. Learn more about enhancements that can be leveraged in local systems development activities including the O*NET Lay Titles Index and work context statements that can help improve functionality of automated labor exchange applications and more.

*Rick Maher, President, Maher & Maher
CESER Technical Expert*

2) The Nuts and Bolts of IT Security - Burlington
Learning from Experience

This workshop features the states that recently participated in the Office of Inspector General's (OIG) unemployment insurance program IT security audit. Come listen to your colleagues discuss their experience in preparing for the audit, listen to their lessons learned and hear about unexpected issues that emerged. In addition, OIG and federal representatives will outline their expectations of the system and discuss pending federal guidance on IT security procedures.

*Terese A. Butler, Deputy Director Information Technology Branch
California Employment Development Department*

*Mary Sue D. Brown, Director of Information Systems
North Carolina Employment Security Commission*

*Richard Prugel, Executive Director Office of Information Technology
Maryland Department of Labor, Licensing and Regulation*

*Keith Galayda, Director Office of Information Technology Audits
U.S. Department of Labor, Office of Inspector General (OIG)*

*Hugh Jaramillo, Manager
KPMG LLP*

*Paul Bankes, Team Leader for the Technical Assistance Team (TAT)
Division of Data and Systems Support, U.S. Department of Labor, ETA*

3) The New Twist on Disaster Recovery Frisco

IT environments are continuously in a state of change especially with the increased utilization of WAN/LAN, networks and Call Centers. This state of flux creates a whole new set of disaster recovery requirements for IT management. The days of only worrying about a good mainframe contingency plan are gone. The NASWA IT Committee published this year a white paper called "Business Continuity and Disaster Recovery Planning Guidelines". This workshop will focus on disaster recovery planning for WAN/LANs and Call Centers. It will equip IT managers with items to consider when negotiating service level agreements and will provide a recommended approach for application recovery during a disaster.

*Cheri Giesen, Information Technology Manager
North Dakota Job Service*

*Mark VanOrden, Information Technology Manager
Utah Department of Workforce Services*

7:00 pm - 9:30 pm Dinner and Entertainment - Missouri Botanical Garden

Agenda

Friday, May 9

7:30 am - 8:15 am	Breakfast Buffet	Regency A
8:00 am -12:00 Noon	Cyber Café Open	Foyer B
8:15 am - 9:00 am	The Federal Perspective: ETA Priorities <i>Tom Dowd, Deputy Assistant Secretary for Performance & Administration U.S. Department of Labor, ETA</i>	Regency B
9:00 am - 9:45 am	Washington Update <i>Kathleen A. Cashen, Executive Director NASWA</i>	Regency B
9:45 am -10:00 am	Break	Foyer A
10:00 am - 11:00 am	Recruiting and Keeping the Best <i>Peggy Garcia, Director U.S. Sales, Marketing and Services Microsoft</i>	Regency B
11:00 am -12:00 Noon	Enterprise Architecture: Guiding Technology to Meet Business Needs <i>William Rosser, Vice-President and Research Director Gartner</i>	Regency B
12:00 Noon	Retiring the Colors Adjourn	Regency B